



「家居保」賠償申請書 HOME PROTECTION CLAIM FORM

請於意外發生後之三十天內填妥此申請表並交回本公司。
 Completed Claim Form must be given to the Company within 30 days from the date of accident giving rise to such claim.

You should notify police immediately for the following claims:

以下的索償必須先通知警方:

1. Burglary / Robbery 因爆竊或搶劫引致損失
2. Loss of Personal Effort / Money 個人財物 / 現金遺失

(A) 保戶 INSURED

姓名 Name _____ 保單號碼 Policy No.: _____
 地址 Address _____ 住宅電話號碼 Home Tel No.: _____
 電子郵件 Email Address _____ 辦公室電話號碼 Office Tel. No.: _____
 手機號碼 Mobile Phone No. _____ 傳呼機 Pager: _____

(B) 索償日期 CLAIM INFORMATION

意外發生日期 _____ 時間 _____ 地點 _____
 Date of accident _____ Time _____ Place _____

請詳述意外或損失發生的情形
 State the circumstances of the loss or damage with full particulars _____

如是盜竊，請詳述發生經過的情形 (竊匪從何處進入屋內)?
 In the case of theft, please give full details showing how access to the premises was affected _____

索償者是否財物之唯一主人? 是 / 否
 Is the claimant the sole owner of the property? Yes / No

是否有其他保險公司保障該財物? 若有，請詳述承保公司資料，保額及保險種類 是 / 否
 Are there any other insurance upon the same property? If yes, please give full particulars Yes / No

以前曾否遭遇同樣性質的損失? 若有，請詳述之 是 / 否
 Has the claimant sustained other losses of similar nature? If yes, please give full particulars. Yes / No

(C) 第三者責任 THIRD PARTY LIABILITY ACCIDENT

1. 發生意外之詳情 FULL DESCRIPTION OF ACCIDENT

發生意外之起因及情況
 Cause and manner of occurrence _____

由何人之疏忽而引致意外之發生?
 Whose negligence caused the accident? _____

2. 受傷者情況 PERSON INJURED

姓名 _____ 年齡 _____ 性別 _____
 Name _____ Age _____ Sex _____

地址 _____ 電話號碼 / 手機號碼 _____
 Address _____ Tel. No./ Mobile Phone _____

受傷者被送往何處
 Where was the Injured taken? _____

受傷之性質及情況
 Nature and extent of injury _____

3. 損害第三者之財物情況 DAMAGE TO PROPERTY OF OTHERS

物主姓名 _____ 年齡 _____ 性別 _____
 Name of Owner _____ Age _____ Sex _____

地址 _____ 電話號碼 / 手機號碼 _____
 Address _____ Tel. No. / Mobile Phone _____

財物之種類
 Kind of property _____

損害之性質及範圍
 Nature and extent of damage _____

估計修理費用若干
 Estimated Cost of Repairs _____

Personal information collection statement (pics)

Sun Flower Insurance Brokers Limited (referred to hereinafter as the "Company") recognises its responsibilities in relation to the collection, holding, processing, use and/or transfer of personal data under the Personal Data (Privacy) Ordinance (Cap. 486) ("PDPO"). Personal data will be collected only for lawful and relevant purposes and all practicable steps will be taken to ensure that personal data held by the Company is accurate. The Company will take all practicable steps to ensure security of the personal data and to avoid unauthorised or accidental access, erasure or other use.

In order to provide you with our insurance brokerage services and other services set out in the "Purpose" section below, we may collect personal data directly from you or from other third parties. Please note that if you do not provide us with your personal data, we may not be able to provide the information, products or services you need or process your request.

Purpose: From time to time it is necessary for the Company to collect your personal data which may be used, stored, processed, transferred, disclosed or shared by us for purposes ("Purposes"), including:

1. providing insurance brokerage services to you, including assessing and evaluating your needs on insurance, wealth management, estate planning, business planning or other financial matters;
2. advising or acting for you on matters relating to insurance, wealth management, estate planning, business or financial planning, or arranging insurance contracts on your behalf;
3. offering, providing and marketing to you insurance products/services of local or offshore insurance companies or other insurance service providers (see "Use and provision of personal data in direct marketing" below);
4. preparing for you any applications for insurance products/services. This will entail providing your personal data to insurance carriers for the purpose of obtaining life cover;
5. providing subsequent services to you, including but not limited to conducting face-to-face meetings or phone discussions for the purposes of reviewing and administering any products/services you have purchased; any purposes in connection with any claims made by or against or otherwise involving you in respect of any products/services you have purchased, including investigation of claims;
6. any other reasonable purposes in connection with the provision of our brokerage services;
7. designing products/services for customers;
8. conducting market research for statistical or other purposes;
9. matching any data held which relates to you from time to time for any of the purposes listed herein;
10. making disclosures as required by any applicable law, rules, regulations, codes of practice or guidelines or to assist in law enforcement purposes, investigations by police or other government, regulatory or tax authorities in Hong Kong or elsewhere;
11. conducting identity checks;
12. complying with the laws of any applicable jurisdiction;
13. carrying out other services in connection with the operation of the Company's business; and
14. other purposes directly relating to any of the above.

Transfer of Personal Data: Personal data will be kept confidential and subject to the provisions of any applicable law. Your personal data may be provided to the following recipients for the Purposes listed above:

1. any of our affiliates, any person associated with the Company, insurance or any reinsurance company, claims investigation company, industry association or federation, or financial institution in Hong Kong or elsewhere and in this regard you consent to the transfer of your data outside of Hong Kong;
2. any agent, contractor or third party who provides administrative, technology or other services (including direct marketing services) to the Company and/or our affiliates in Hong Kong or elsewhere and who has a duty of confidentiality to the same;
3. any actual or proposed assignee, transferee, participant or sub-participant of our rights or business; and any government department or other appropriate governmental or regulatory authority in Hong Kong or elsewhere.

For our policy on using your personal data for marketing purposes, please see the section below "Use and provision of personal data in direct marketing". Transfer of your personal data will only be made for one or more of the

Purposes specified above.

Use and provision of personal data in direct marketing: The Company and/or its affiliates intends to:

1. use your name, contact details, products and services portfolio information, transaction pattern and behaviour, financial background and demographic data held by the Company from time to time for the purpose of providing products and services and additional insurance advisory activities.
2. provide your personal data to insurance carriers and/or re-insurers for the purpose of obtaining life cover.
3. provide information regarding your insurance policy and/or application to a financial institution for the purpose of obtaining financing.
4. provide your personal data to insurance carriers and/or reinsurers for the purpose of obtaining additional life cover as well as health, wellness, annuity and other insurance products.
5. provide information regarding your insurance policy to the policy's owner which may be you or an affiliated entity as instructed by you.
6. use your data to provide "after-sales" services including face-to-face meetings and phone discussions for the purpose of advising, reviewing and administering your policy(ies).

You may in the future withdraw your consent to the use and provision of your personal data for providing the insurance advisory activities.

If you wish to withdraw your consent, please inform us in writing to the address in the section on "Access and correction of personal data". The Company shall, without charge to you, ensure that you are not included in future insurance advisory activities.

Access and Correction of Personal Data: Under the PDPO, you have the right to ascertain whether the Company holds your personal data, to obtain a copy of the data, and to correct any data that is inaccurate. You may also request the Company to inform you of the type of personal data held by it.

Requests for access and correction or for information regarding policies and practices and kinds of data held by the Company should be addressed in writing to:

Data Privacy Officer

Sun Flower Insurance Brokers Limited

1105-08, 11/F., Hing Yip Commercial Centre, 272-284 Des Voeux Road Central, Hong Kong

A reasonable fee may be charged to offset the Company's administrative and actual costs incurred in complying with your data access requests.