

# **Tips on AIG Overseas Student Insurance**

## **1. Who is eligible to purchase?**

- Any legal Hong Kong resident aged between 12 to 70, who is enrolled at a registered and accredited educational institution outside Hong Kong.

### **誰可購買海外留學生保障計劃？**

- 海外留學生保障計劃只限 12 至 70 歲準備到海外升學之香港合法居民，正準備到海外升學的人士購買。

## **2. How much Premium do I have to pay?**

- (a) Please refer to the premium table in the brochure below.
- (b) Payment can be made cheque or credit card.

### **海外留學生保障計劃的保費是多少？**

- (a) 參考我們有關海外留學生保障計劃的小冊子
- (b) 可以支票或信用卡繳交保費

## **3. When I should purchase the Overseas Student Protection?**

- The policy effective date must be same as, or earlier than the Insured Person's Departure Date from Hong Kong.

### **我應該甚麼時候購買海外留學生保障計劃？**

- 此計劃必須為受保人於香港出發日期或之前購買。

#### 4. How can I make a claim?

- To make a claim, please fill out the relevant claim form from the Downloads section.

View the documents required for a travel claim.

Complete and return the [claims form](#) with the supporting documents to:

AIG Insurance Hong Kong Limited

7/F, One Island East,

18 Westlands Road,

Island East, Hong Kong

Note:

For annual plans, please submit a copy of the passport showing the duration of the trip.

- (i) All claims must be notified to us within 30 days from the date of loss.
- (ii) All supporting documents proving the loss must be submitted 60 days from the date of loss.
- (iii) No claim will be admissible if notified after one year from the date of loss.

#### 我應該如何索償？

- 如有任何損失事件發生，請在事發後 30 天內以書面通知我們，並提供所有有關文件。

請填妥及簽署適當的[索償申請表](#)。

為了協助我們處理您的索償申請，您應該提供所有有關文件來證明您的索償要求。完整的證明文件將可避免延誤索償處理，否則我們將需要額外的時間取得有關文件資料。

在收到所有有關文件後，我們將評估您的索償。有關結果將會通知您。

請將填妥的[索償申請表](#)及所有有關證明文件寄到：

美亞保險香港有限公司

香港港島東華蘭路 18 號

港島東中心 7 樓

賠償部

#### 5. How and when can I contact TravelGuard?

- You can call our emergency service team 24/7 at (852) 3516-8699

#### 我應該如何聯絡 AIG Travel（AIG 緊急支援服務團隊）？

- 您可在 24/7 致電（852）3516-8699 與我們的緊急支援服務團隊