



® Sun Flower Insurance Brokers Limited

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Thank you for considering Sun Flower to be one of your selected intermediaries.

We are pleased to get in touch should you have any enquiry regarding the captioned insurance.

iAsia 在線查詢系統



medical.asiainsurance.hk

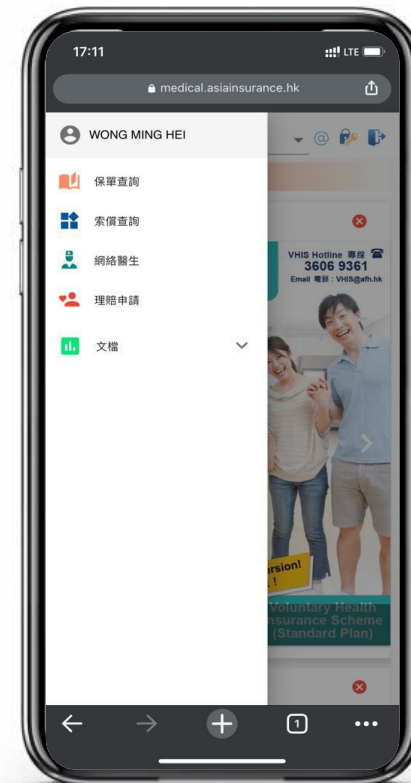
iAsia – Online Enquiry System 在線查詢系統

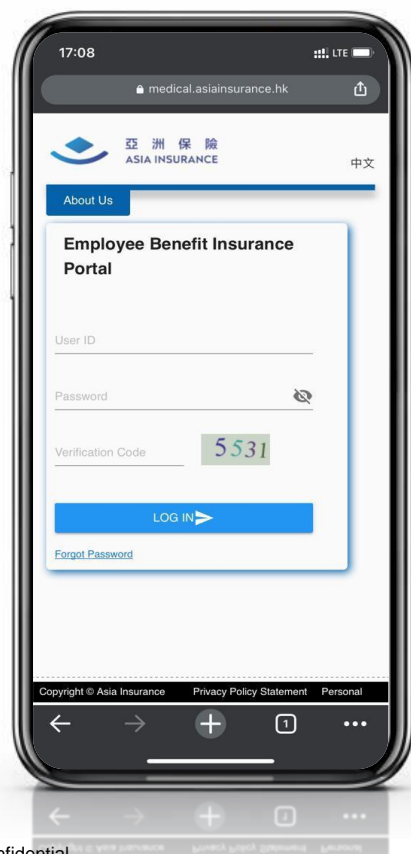


Our brand new online inquiry platform, iAsia, aims to cater your inquiry needs better 24/7 all round. Currently available functions including:

iAsia是我們的全新在線查詢平台，旨在全天候迎合您查詢的需要。透過iAsia，目前可用的功能包括：

- Policy enquiry 查閱保單
- Benefit enquiry 查閱保障內容
- E-Medical Card 電子醫療卡
- Claim Enquiry 查詢理賠流程
- Claim Submission 提交索償
- Doctor List 網絡醫生資料





User ID refer to policy number (if policy no. only contain 5 digit, please add '0' in the front to become 0XXXXX), followed by symbol _ , then followed by Cert. number. For initial password, it refer to Date of Birth in the format of DDMMYYYY

登入名稱前6位數字為0加上保單編號，加上_符號，再輸入會員編號5位數字。初始密碼為出生日期DDMMYYYY形式輸入

Example 示例：

保單編號 Policy Number: ALE/GHL/12345

會員編號 Cert. Number: 00001

出生日期 Birth Date: 31/12/1994

登入名稱 **User ID: 012345_00001**
初始密碼 **initial password: 31121994**

iAsia Portal is only available to employee, employee can view and submit the claim for their dependents
iAsia 只限員工帳戶，員工帳戶亦可查閱家屬賠償記錄及為其提交索償



Users must change their initial password at the first time of login.

成功登入後必須即時更改密碼為常用密碼

密碼要求:

Password requirements:

(i). 密碼長度必須包含至少6 個字元，當中必需要包括至少一個大寫字母、一個小寫字母及一個數字字符。密碼不可以包含特殊符號及空格字元。

A valid password must consist of at least 6 characters, containing at least 1 upper case alphabet, 1 lower case alphabet, and 1 number; no special characters or spaces are allowed.

(ii). 用戶須要每180 天更改密碼一次。Users are required to change their login password every 180 days.

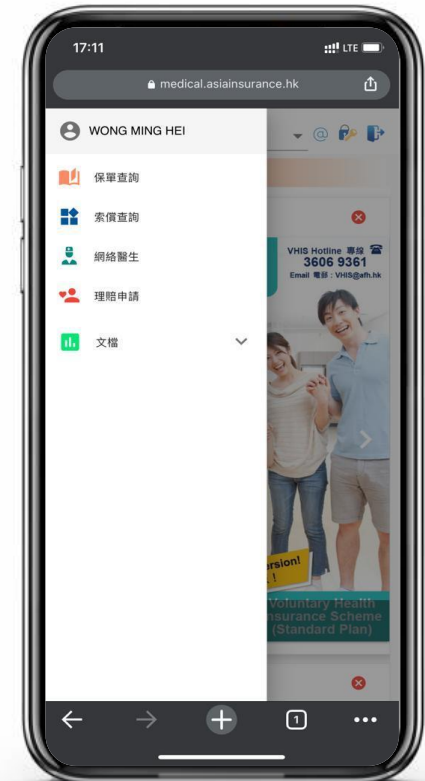
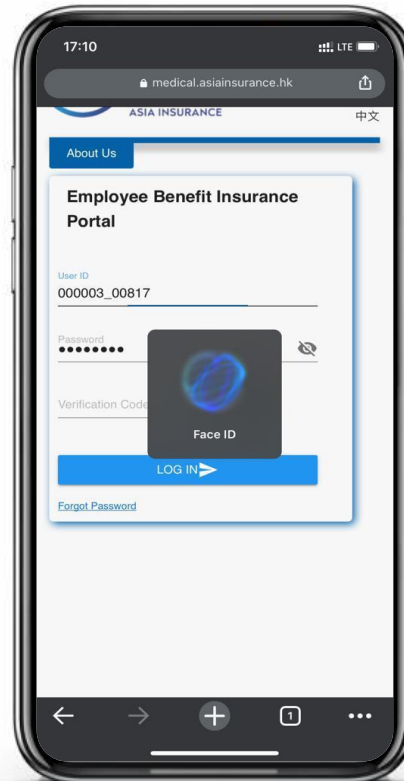
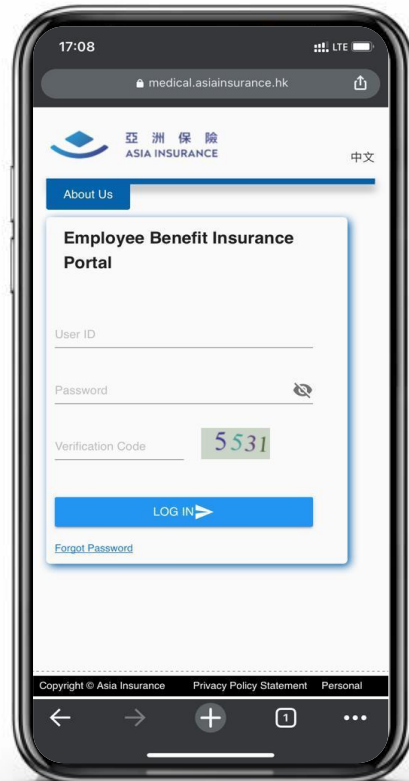
(iii). 新密碼必須與前4 個舊密碼不同。The new password must be different from the previous 4 passwords used.

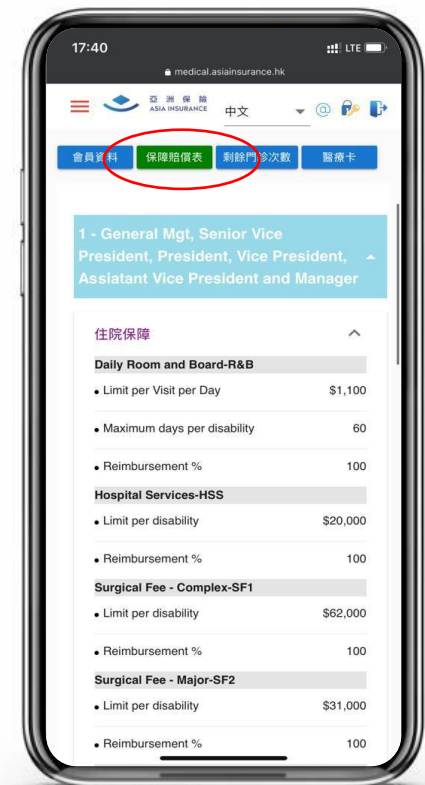
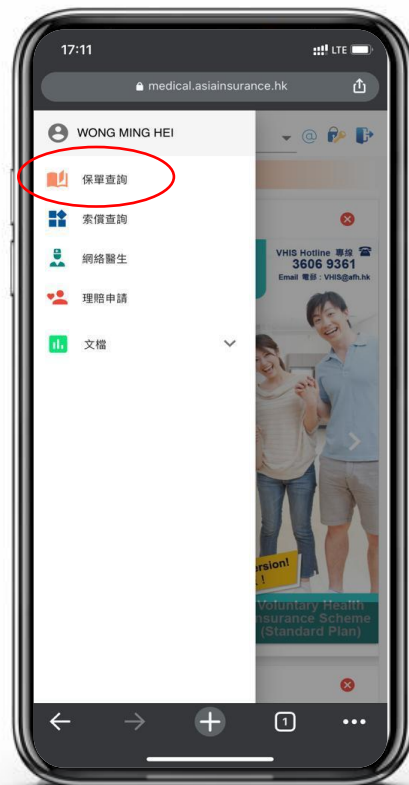
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iAsia – Online Enquiry System 在線查詢系統

Login 登入

Using Face ID / Fingerprint to autofill password (applicable to Android / iOS.)
可善用自動填寫密碼功能







綜合利益總結



The image shows a smartphone screen displaying the medical.asiainsurance.hk website. The website header includes the Asia Insurance logo and the text 'ASIA INSURANCE'. The main content area features a table with the following columns: 'Item' (目), 'Annual Policy Limit' (每合約年度之診治次數上限), 'Used' (已使用次數), and 'Remaining' (餘下可使用次數). The 'Used' and 'Remaining' columns are circled in red. Below the table, there is a section titled '綜合利益總結' (Summary of Benefits).

目	每合約年度之診治次數上限	已使用次數	餘下可使用次數
ient Physician's Visit	30	0	30
herapist's Visit / Chiropractor's Visit*	10	0	10
ient Specialist's Consultation	10	0	10
Medicine Practitioner's Visit	10	0	10

iAsia – Online Enquiry System 在線查詢系統

Policy Enquiry 查閱保單
E-Medical Card 電子醫療卡



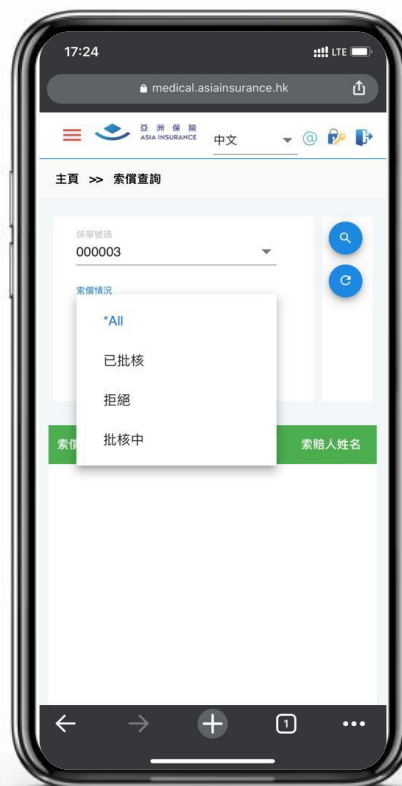
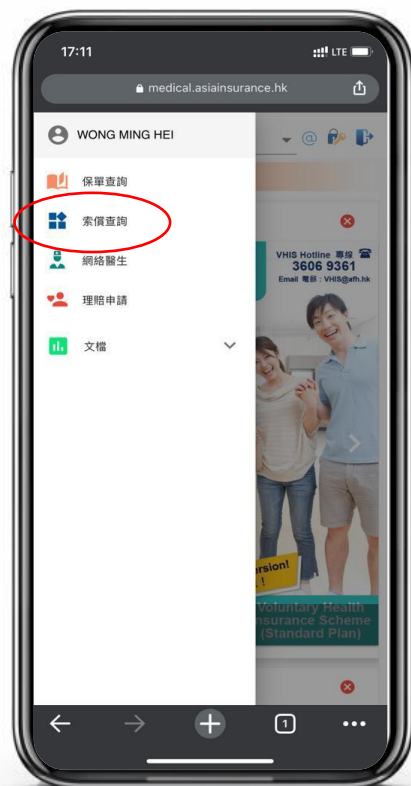
medical.asiainsurance.hk

iAsia – Online Enquiry System 在線查詢系統

Claim Enquiry 索償查詢



亞洲保險
ASIA INSURANCE



medical.asiainsurance.hk

iAsia – Online Enquiry System 在線查詢系統

Claim Enquiry 索償查詢



The image shows a smartphone screen displaying the 'Claim Enquiry' system. The browser address bar shows 'medical.asiainsurance.hk'. The page header includes the Asia Insurance logo, the text '亞洲保險 ASIA INSURANCE', and a language dropdown set to '中文'. Below the header is a table with the following columns: '索償號碼' (Claim Number), '保單證書編號' (Policy Certificate Number), '求診日期' (Date of Visit), '索賠人姓名' (Claimant Name), and '保障類型' (Coverage Type). The table contains five rows of data, with the first and fourth rows having a '索賠通知' (Claim Notice) download icon.

索償號碼	保單證書編號	求診日期	索賠人姓名	保障類型
A2000110971-1 ↓ 索賠通知	00130-0	17 Jul 2021	[REDACTED]	門診保障
A2000110842-1	00103-0	13 Jul 2021	[REDACTED]	門診保障
A2000109837-1	00004-0	10 Jul 2021	[REDACTED]	門診保障
A2000109349-1 ↓ 索賠通知	00122-0	10 Jul 2021	[REDACTED]	牙科保障
A2000111268-1	00042-0	09 Jul 2021	[REDACTED]	門診保障

medical.asiainsurance.hk

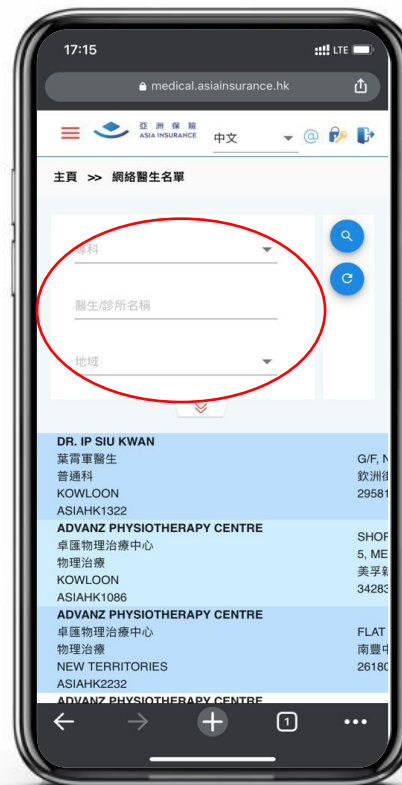
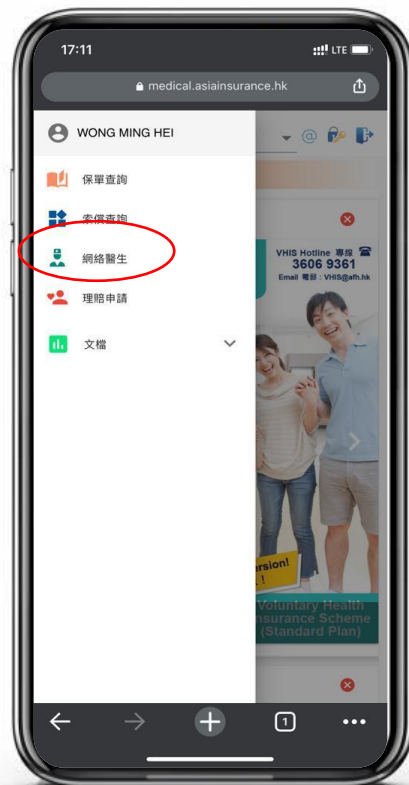
iAsia – Online Enquiry System 在線查詢系統

Claim Enquiry 索償查詢



The image shows a smartphone screen displaying the online enquiry system interface. The URL 'medical.asiainsurance.hk' is visible at the top. The page features the Asia Insurance logo and navigation icons. A table lists claim details with columns for Claim Amount, Compensation Amount, Currency, Date of Payment/Refusal, Payment Method, and Claim Status.

索償金額	賠償金額	幣別	賠償/拒絕 日期	付款方式	索償情況
498.00	350.00	港幣	22 Jul 2021	Autopay	已批核
300.00	300.00	港幣			批核中
400.00	180.00	港幣			批核中
450.00	400.00	港幣	19 Jul 2021	Autopay	已批核
360.00	350.00	港幣			批核中

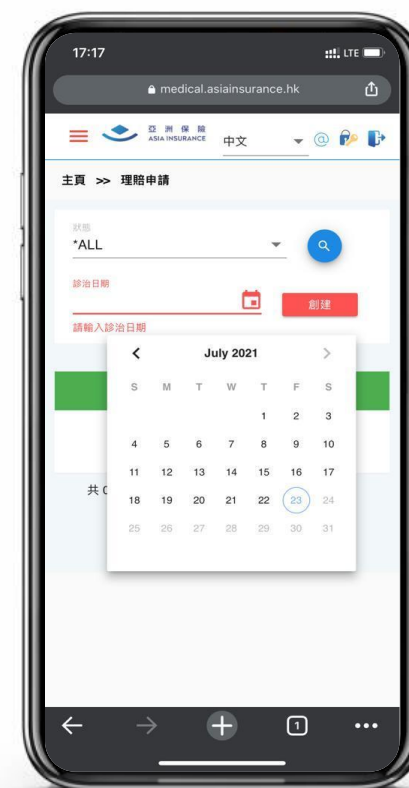
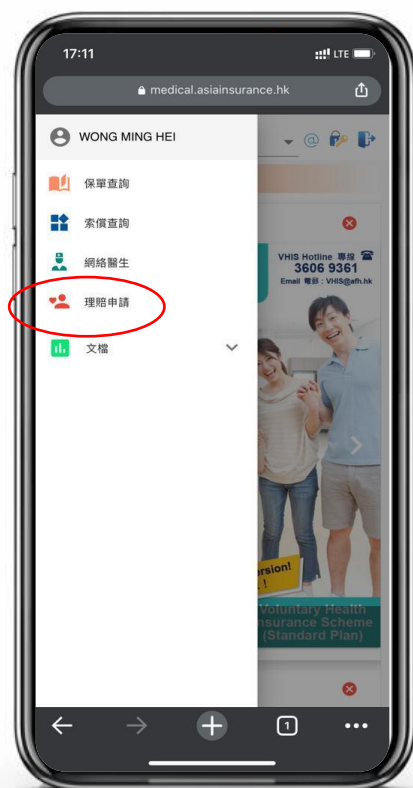






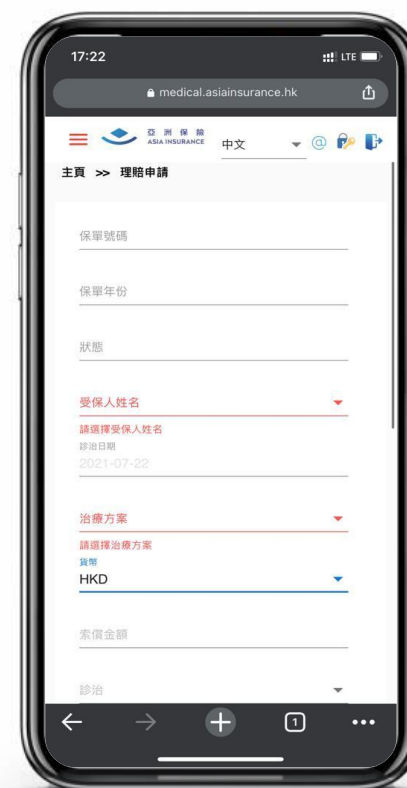
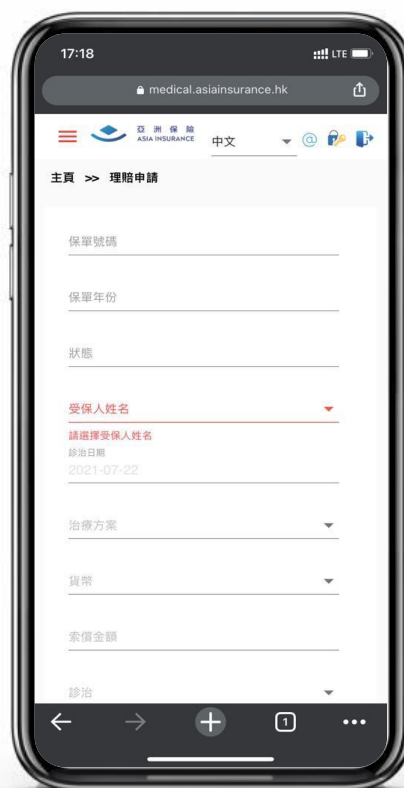
Claim Submission 提交索償

(Under HKD 30,000 適用於港幣三萬元以下索償)



Claim Submission 提交索償

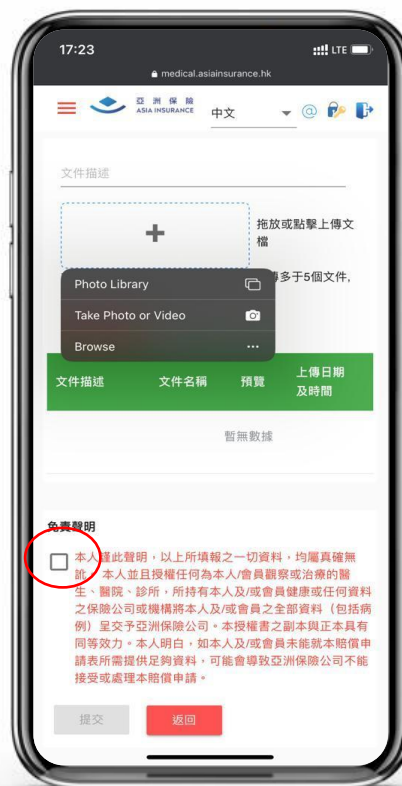
(Under HKD 30,000 適用於港幣三萬元以下索償)





Claim Submission 提交索償

(Under HKD 30,000 適用於港幣三萬元以下索償)





亞洲保險
ASIA INSURANCE

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